

Appendix E – EDI breakdown for complaints as at May 2024

Age	Total	Percentage of total complaints	Compared with tenant base
16-24	1	1.25%	-1.93%
25-44	33	41.25%	+11.94%
45-59	25	31.25%	+7.78%
60-74	13	16.25%	-11.17%
75+	6	7.5%	-9.12%
Unknown	2	2.5%	+2.49%

Sex	Total	Percentage of total complaints	Compared with tenant base
Female	49	61.25%	+0.69%
Male	29	36.25%	-3.45%
Unknown	2	2.5%	No tenant data

Disability	Total	Percentage of total complaints	Compared with tenant base
Yes	48	60%	+16.51%
No	30	37.5%	-19.01%
Unknown	2	2.5%	No tenant data

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