

A person is seated on a beige home lift, which is positioned on a staircase. The person is wearing a dark blue patterned shirt and dark trousers. The lift has a beige seat and backrest, and a black safety harness. The person's hands are resting on the armrests. The lift is moving up the stairs, as indicated by the position of the footrest and the track. The background is a bright, out-of-focus indoor space.

# Home lift maintenance

Keeping your stairlift or through-floor lift in good working order.

*livein* Works

We know that you rely on your lift daily to move around your home. To keep it in good working order we need to carry out regular servicing and maintenance to avoid breakdowns. We will visit your home four times a year.

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**Two visits will be by our maintenance contractor to:**



Identify and repair any potential faults and issues



Check and replace worn or damaged parts, lubrication, and making routine adjustments

**Two further visits will be made by Bureau Veritas, a lift specialist to:**



Examine your stairlift in accordance with the lifting operations and lifting equipment regulations (LOLER)



Detect any defects that are, or might become dangerous

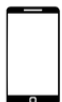
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