

# Risk Assessment



Section 3 – Empty Homes Viewings					
Workplace, Activity, Hazard & Risk	Who is at risk and what could happen?	Inherent Risk Level	What are the controls in place, which reduce the risk?	Controlled Risk Level	Are the controls in place adequate and when are the controls refreshed?
<p><b>Activities</b></p> <p>Unaccompanied visits to empty homes for Customer Viewings</p>	<p><u>It is a risk to:</u></p> <p><b>Department</b></p> <p>1. Operations</p> <p><b>Sections (Teams)</b></p> <p>1. Housing</p> <p><b>No Staff Affected</b></p> <p><b>One</b></p> <p><u>Resulting in:</u></p> <p>Various Minor Injuries:</p>	HIGH	<p><u>General Staff Instruction:</u></p> <p>All staff must follow government guidance on social distancing, hand washing/sanitising, self-isolation and staying home where required.</p> <p>Staff must travel using their own transport and are not permitted to carry passengers.</p> <p>If staff cannot travel using own transport they must contact their Line manager immediately and not proceed with their mobile working activities.</p>	LOW	<p><b>Training</b></p> <p>Training Video - How to wear and remove disposable gloves safely</p> <p>Training Video - How to wear and remove disposable aprons safely</p>
<p><b>Hazard &amp; Risk</b></p> <p>Coronaviruses</p> <p>It is possible that someone may become infected by Covid-19 by touching a surface or object that has been contaminated with respiratory secretions and then touching their own mouth, nose, or eyes (such as touching door knob or</p>	<p>N/A</p> <p>Major Injuries:</p> <p>N/A</p> <p>Ill-Health:</p> <p>COVID-19</p>		<p>If staff are feeling unwell or have a temperature/cough, they must inform their Line Manager and not carry out any work including mobile working until staff are authorised to do so by either Line Manager and / HR.</p> <p><u>Mobile Working – General Instruction</u></p> <p>During any mobile work activity staff are required to maintain good personal hygiene including:</p>		<p><b>Written Instruction</b></p> <p>Staff can obtain PPE at any time by contacting Livin's Health and Safety Team.</p> <p>PPE will be distributed using a non-contact safe system of work from Farrell House.</p> <p>Personal stocks of PPE should be managed by individual staff, and they</p>

# Risk Assessment



<p>shaking hands then touching own face).</p> <p>How long any respiratory virus survives will depend on a number of factors, for example:</p> <p>what surface the virus is on; whether it is exposed to sunlight; differences in temperature and humidity; exposure to cleaning products</p> <p>Under most circumstances, the amount of infectious virus on any contaminated surfaces is likely to have decreased significantly by 72 hours.</p>			<ul style="list-style-type: none"> <li>• Washing hands before leaving home with soap and hot water for at least 20seconds;</li> <li>• Cleaning hands upon entering a property using anti-bac gel;</li> <li>• upon leaving the property using anti bac gel;</li> <li>• when arriving back at home with soap and hot water for at least 20 seconds.</li> </ul> <p>Staff must at all times when mobile working:</p> <ul style="list-style-type: none"> <li>• avoid touching their eyes, nose, and mouth with unwashed hands</li> <li>• keep to the social distancing advice keeping 2mtrs away from others e.g. member of the public passing in street when arriving at the property;</li> <li>• clean and disinfect frequently touched surfaces such as steering wheel, car door handles, gear stick and smart phone using hand wipes provided;</li> <li>• Not share equipment with customers or other staff including their mobile phones and pens;</li> <li>• Wash hands with anti-bac gel, particularly after coughing, sneezing and blowing your nose.</li> <li>• Cough or sneeze with a tissue. Staff should dispose of the tissue into a plastic bag and place into a bin and immediately wash hands with soap and water or anti-bac gel.</li> </ul>	<p>should submit a timely email requests for replenishing items identifying the activity they will be undertaking and quality of PPE to: <a href="mailto:Health&amp;Safety@livin.co.uk">Health&amp;Safety@livin.co.uk</a></p> <p>Staff can get access to Livin's corona telephone assessment via staff intranet or this link</p> <p>Staff are to wear PPE described within this RA as per manufacturers instructions and PPE guidance available on Livin's intranet</p>
<p><b>Linked Risk Assessment(s)</b></p>				<p><b>Further Information</b></p> <p>n/a</p>

# Risk Assessment



			<p><b><u>Mobile Working – Site Specific Guidance</u></b></p> <p>Staff must at all times adhere and follow the controls set out in Livin's</p> <p><a href="#"><u>“Empty Homes Viewings – Safe System of Work – Covid-19 Controls” procedure.</u></a></p> <p><b><u>Training, Equipment &amp; Services:</u></b></p> <p>Anti-Bac Wipes Hand Sanitiser 60% alcohol Disposable nitrile gloves Disposable Apron Plastic sealable waste bags</p>		
--	--	--	--	--	--