Rising Damp Treatment

We are committed to making sure your home is safe to live in and we will carry out all work to resolve any rising damp in your home.



Rising damp happens when moisture from the ground moves up through walls made of materials like brick or stone. This is caused by a natural process where water is drawn into tiny gaps in the building materials, similar to how a sponge soaks up water.

Once we have identified rising damp, the next steps include:



Expert independent advice from two damp specialists to offer guidance on the right treatment



Meeting with you approximately two weeks before work storts



Provide advice before work starts, which includes moving furniture or pulling back coverings



Letting you know how long the work will take. It is usually one or two weeks, but this many vary if any major works are needed.



Advice about future decoration, including how long to wait to make sure plaster is completely dry



Arranging an appointment with you to carry out a survey on your home to make sure the work is complete and to a high standard

Download the My Livin app now to manage your tenancy from your smartphone. Access features including trackable repairs, direct messages, live rent account balance information and so much more.





If you are still having problems with damp and mould following your treatment or have any questions, get in touch with us.







Farrell House, Arlington Way DurhamGate, Spennymoor Co. Durham DL16 6NL





0800 587 4538

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