

livin Works

Your Bathroom Improvements



Your bathroom improvements may include works on the following:

- Bathroom suite
- Over bath shower
- Flooring
- Tiling
- Extractor fan
- Electrical work
- LED light fittings
- Level access shower

Through the improvement works, your Customer Liason Officer will give you a diary of works so you know what to expect each day. It will show who will be working in your home and the type of work they will be carrying out.

We will also let you know if any areas of your home need to be restricted for safety. This helps you plan your time and feel prepared while the work is taking place.

Before the team arrives, we may ask you to:

- ✓ Take up carpets or flooring you may want to keep.
- ✓ Take down bathroom cupboards if possible.
- ✓ Take down any bathroom curtains or blinds.
- ✓ Remove any fittings you want to keep: cabinets, toilet roll holders and mirrors.
- ✓ Clear the areas that we will be working in of pictures, ornaments or furniture.
- ✓ Please make sure any animals or pets are safely restrained so everyone can stay safe and avoid any accidents or injuries.

If you are unable to do any of the tasks listed above please get in touch with us and we will offer further support.

How long will a bathroom replacement take?

The work usually takes five to eight working days, depending on your home and any extra work needed. Your CLO will confirm this with you.

Will I have access to a toilet and washing facilities?

There will be times when you won't be able to use your toilet or washing facilities. We will talk this through with you at your pre-works visit, so you know what to expect and can plan ahead and you can speak to us about this at any time.

Will water be switched off?

It is possible that your water may need switched off. We will always give you notice before we turn the water off.


Do I need to clear the bathroom?

Remove any personal items, toiletries and anything you store in the bathroom so our team can work safely and efficiently.

Will I get a choice of wall tiles, panelling and flooring if they need replaced?

Your CLO will be happy to chat with you about this when they visit you.

 contactus@lavin.co.uk

 0800 587 4538

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