

livin Works

Your Solar Panel Improvements



Your energy efficiency improvements may include works on the following:

- Solar PV panels

Through the improvement works, your Customer Liason Officer will give you a diary of works so you know what to expect each day. It will show who will be working in your home and the type of work they will be carrying out.

We will also let you know if any areas of your home need to be restricted for safety. This helps you plan your time and feel prepared while the work is taking place.

Before the team arrives, we may ask you to:

- ✓ Remove any exterior ornaments or fixtures to the walls of the property.
- ✓ Remove any security lighting/CCTV cameras.
- ✓ If scaffolding is required we recommend you contact your home insurance company to inform them of the temporary changes.
- ✓ Clear the areas that we will be working in.
- ✓ Please make sure any animals or pets are safely restrained so everyone can stay safe and avoid any accidents or injuries.

If you are unable to do any of the tasks listed above please get in touch with us and we will offer further support.

How long does installation take?

Survey and design usually takes approximately one working day and installation of the panels to your home will take one to three working days.

What happens during installation?

We will assess your roof conditions, shading and wiring and install a mounting system, panels and an inverter. We will also connect the panels to your electrical consumer unit and commission and register the installation.

Do solar panels work in cloudy UK weather?

Solar panels do generate electricity on cloudy days however they will generate more electricity in sunny conditions.

What happens during installation?

The panels generate electricity for you to use during the day, with output changing depending on the weather. Any extra electricity is sent back to the National Grid. You will still pay your energy supplier for electricity used at night and any standing charges.



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