



Your Kitchen Improvements



Your kitchen improvements may include works on the following:

- Units
- Flooring
- Tiling
- LED light fittings
- Extractor fans
- Decoration
- Smoke and carbon monoxide alarms

Through the improvement works, your Customer Liason Officer will give you a diary of works so you know what to expect each day. It will show who will be working in your home and the type of work they will be carrying out.

We will also let you know if any areas of your home need to be restricted for safety. This helps you plan your time and feel prepared while the work is taking place.

Before the team arrives, we may ask you to:

- ✓ Empty your kitchen cupboards and clear your worktops.
- ✓ Take down any kitchen curtains or blinds.
- ✓ Move any small appliances like your microwave or kettle out of the kitchen.
- ✓ Move any furniture out of the room.
- ✓ Remove any fittings that are your own and you want to keep.
- ✓ Make sure that any animals or pets are adequately restrained.

If you are unable to do any of the tasks listed above please get in touch with us and we will offer further support.

How long will the kitchen replacement take?

The kitchen replacement usually takes around 10 working days, although this may not be a full day each time. This can vary depending on your home and any extra work needed, and we will keep you updated throughout.

Will I have access to my cooker, sink and washing machine?

If there are any times when you might not have access, we will let you know in advance and work around you.

Will flooring and decorating be included?

We will replace the flooring and decorate the kitchen as part of the works.


Will my water or electricity be turned off?

There may be times during the installation, however you will be informed in advance where possible.

Can I have my own sink, tap, cooker hood and tiles installed?

This could be an option, your CLO will run through this with you.

 contactus@lavin.co.uk

 0800 587 4538



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